

## **MICHAEL R. BRAUN HAMILTON**

- ◆ 4552 NE 96<sup>th</sup> Avenue, Portland, OR 97220 ◆ (971) 998-8027 ◆
- ◆ michael@meaningliberation.info ◆ www.meaningliberation.info ◆

### — **Education**

- Emporia State University** - Master of Library Science (August 2009)
- Reed College** - Interdisciplinary B.A.: Linguistics and Psychology (May 1997)

### — **Honors and Awards**

- Achievement Award, Beta Phi Mu International Library Honor Society** (2009)
- ACRL 14th National Conference scholarship** (2009)
- Martha Kruse Furber Scholarship** (2008)
- Oregon Library Association Scholarship** (2008)

### — **Experience**

#### **PORTLAND STATE UNIVERSITY LIBRARY**

##### **Temporary Distance Learning Librarian** (August 2009 - present)

- ◆ Collaborate with the Library Technologies team to develop and implement a flexible and extensible infrastructure for the creation, management, and presentation of modular library learning objects.
- ◆ Design and implement modular, interactive learning objects to address foundational information literacy and library skills.
- ◆ Develop program-specific library learning objects for PSU online degree programs.
- ◆ Develop recommendations, best practices, and training materials to support online library instruction efforts by library faculty and staff.
- ◆ Work with the School of Extended Studies and individual departmental programs to support library services for online education and to identify opportunities for collaboration and resource sharing in the delivery of online instruction.
- ◆ Provide backup to public service librarians in reference and course-integrated library instruction duties.

#### **MERCY CORPS**

##### **Digital Library Assistant** (November 2007 - November 2009)

- ◆ Assisted in day-to-day management of the Digital Library and online collaborative systems for Mercy Corps, an international humanitarian organization with over 3,500 employees in 35 countries. Added, cataloged, updated, and archived library documents; created and edited document metadata; managed users; managed collaborative spaces; and coordinated data between systems.
- ◆ Trained users in the effective use of library resources. Developed and maintained interactive online trainings and help documentation.
- ◆ Helped develop and implement organization-wide information management policies and procedures. Collaborated with staff across the organization to create and maintain functional information resources.
- ◆ Conducted assessments of current system software use patterns and helped plan and implement the future development of Mercy Corps' technological infrastructure in conjunction with the Digital Librarian and the IT staff. Tested and troubleshooted software upgrades to ensure system stability and interoperability. Worked with software developers and IT staff to address bugs and implement new features.

**MICHAEL R. BRAUN HAMILTON**

- ◆ 4552 NE 96<sup>th</sup> Avenue, Portland, OR 97220 ◆ (971) 998-8027 ◆
- ◆ michael@meaningliberation.info ◆ www.meaningliberation.info ◆

**WASHINGTON STATE UNIVERSITY VANCOUVER LIBRARY**

**Reference and Instruction Intern** (February - August 2009)

- ◆ Provided in-person, telephone, and virtual reference services to WSU Vancouver students, staff, faculty, and community members. Responsible for oversight of the library during weekend shifts, including supervision of circulation workers and opening/closing.
- ◆ Assisted with preparation of materials for library instruction classes, including the creation of class resource web pages.
- ◆ Performed special projects to improve the library's online resources: Implemented and tested new virtual reference systems and redesigned of the library's internal knowledgebase and collaboration site.

**TERCENT, INC.**

**Senior Online Survey Analyst** (September 2005 - October 2007)

**Online Survey Analyst** (September 2003 -September 2005)

- ◆ Managed day-to-day operations for Tercent, Inc., including overseeing all support, billing, and sales for the company's online survey platforms. Developed and implemented scalable support protocols and tools. Consulted with clients on development and implementation of online research projects, maintained the company's technological infrastructure, and managed Tercent staff work on client projects, customer support, and technological issues. Upon sale of SuperSurvey (Tercent's main survey system), trained and oriented new support staff.
- ◆ Coordinated with Tercent's engineering staff on development, deployment, and marketing of new online products. Prepared and managed support documentation for existing and new services.
- ◆ Pursued primary research projects in online survey use. Prepared online white papers analyzing metadata from the SuperSurvey system and provided recommendations for best practices.

— ***Relevant Volunteer Activities***

**L-NET**

**Virtual Reference Librarian** (January 2007 - present)

**MULTNOMAH COUNTY LIBRARY**

**Branch Library Volunteer** (September 2004 – September 2009)

## MICHAEL R. BRAUN HAMILTON

- ◆ 4552 NE 96<sup>th</sup> Avenue, Portland, OR 97220 ◆ (971) 998-8027 ◆
- ◆ michael@meaningliberation.info ◆ www.meaningliberation.info ◆

### — Presentations

**“So You Want to be a Librarian?”** Panel discussion at Reed College Paideia, Portland, Oregon, January 11, 2010. Invited Speaker.

Featured panelist. Oregon Special Library Association Student Reception, Portland, Oregon, April 25, 2009. Invited speaker.

**“Knowledge Management in a Global Organization.”** Guest lecture on knowledge management at Mercy Corps presented to the Global Information Infrastructure class at Emporia State University, Portland, Oregon, February 14, 2009. Invited speaker.

**“Mercy Corps Clearspace: The implementation and use of an online collaborative workspace in a distributed global organization.”** Presentation at *Online Northwest 2009*, Corvallis, Oregon, February 13, 2009. (Abstract and PowerPoint available at <http://www.ous.edu/onlinew/2009/program.html#braunhamilton>.)

**“Mercy Corps Clearspace.”** Poster presented at *Sofia 2008: Globalization and the Management of Information Resources*, Sofia, Bulgaria, November 12, 2008. (Poster available at <http://globenet.emporia.edu/sofia2008/students/hamilton.pdf>.)

### — Affiliations and Service

**Special Libraries Association** (July 2007 - present)

- ◆ Member, Student and Academic Affairs Council (SAAC) (January 2009 - present)

**American Library Association** (July 2007 - present)

- ◆ President, Emporia School of Library and Information Management - Oregon's Student Chapter of the ALA (SLIM-OR SCALA) (August 2008 - August 2009)
- ◆ Webmaster, SLIM-OR SCALA (July 2007 - August 2008)

**Oregon Library Association** (July 2007 - present)

- ◆ Technology Manager, Oregon Authors committee (June 2009 - present): Responsible for maintenance and development of the Oregon Authors website (<http://www.oregonauthors.org>).
- ◆ Member, Oregon Authors committee (September 2008 - present)
- ◆ Web Designer, Oregon Reads 2009 (November 2007 – January 2010): Created and maintained the Oregon Reads 2009 website (<http://www.oregonreads2009.org>).

### — Professional Development

Emporia Diversity Initiative Leadership Institute, February 27, 2010.

**“Best Learning Center Practices to Support Online Student Success and Retention.”** Innovative Educators Webinar, January 26, 2010.

**“Instructional Design for Online Teaching and Learning.”** ACRL Online Seminar, October 5 - 31, 2009.

## MICHAEL R. BRAUN HAMILTON

- ◆ 4552 NE 96<sup>th</sup> Avenue, Portland, OR 97220 ◆ (971) 998-8027 ◆
- ◆ michael@meaningliberation.info ◆ www.meaningliberation.info ◆

### — ***Relevant Skills***

#### **Technology Skills**

##### Library-specific

- ◆ Experienced with the development of online flash-based learning objects and screencasts. Software used includes Adobe Captivate, Camtasia Studio, Jing, and Carbon ViewletBuilder.
- ◆ Experienced with Learning Management Systems, including Dokeos, Blackboard, and Moodle.
- ◆ Extensive experience with the use and setup of virtual reference systems including OCLC QuestionPoint, Spark (L-Net), and Meebo/Digsby widgets.
- ◆ Comfortable with a wide variety of online technologies (RSS, Flash, streaming video) and services (social networking sites, image/video/audio hosting, collaboration tools) and their uses within academic and library settings.
- ◆ Experienced with Innovative Interfaces Millennium, ILLiad, & Greenstone Digital Library.
- ◆ Working knowledge of Dublin Corps and MARC metadata schemas.
- ◆ Search experience with a wide range of library database systems.

##### General

- ◆ Extensive web development and design experience, both through direct coding (XHTML/CSS/Javascript) and through content management systems (Wordpress, Drupal).
- ◆ Experienced with maintenance, troubleshooting, and customization of complex database-driven web applications (PHP, Perl, Mysql, PostgreSQL).
- ◆ Some experience with Perl software development.
- ◆ Experienced with a broad range of business (Microsoft Office, OpenOffice), sound/graphics (Adobe Photoshop, Adobe Illustrator, GIMP, Sound Forge, Audacity), publishing (Adobe Acrobat), virtual collaboration (Jive Clearspace/SBS, RT, CVS, BugZero), and internet (Firefox and Firefox plugins, Opera, Internet Explorer, Pidgin, FTP and SSH programs, etc.)
- ◆ Competent with hardware, software, and network troubleshooting with Windows based systems. User level knowledge of MacOS, UNIX, and Linux.

#### **Languages and Culture**

- ◆ Experience working in multicultural environments and collaborating with people from diverse backgrounds.
- ◆ Knowledge of written and spoken Spanish. Culturally familiar with Mexican and Central American populations.
- ◆ Some familiarity with Russian.